



## FAQ

### GETTING TO THE CASTLE

#### Where can I park my car?

A few parking spaces are available in front of the visitor reception: 101a Rue du Madot, 4520 Moha. Many additional spaces are available at Place Galloy, 100 metres from the reception.

#### How can I access the castle?

You must first go to the visitor reception located at the foot of the castle. There you will receive an access code that allows you to enter the castle ruins.

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### VISITING THE CASTLE

#### What are your opening hours?

From April to the end of October, the tourist reception is open Monday to Friday from 10:00 am to 4:00 pm (last entry).

In June, July and August we are also open 7 days a week from 10:00 am to 5:00 pm.

#### How long does a visit to the castle take?

Between 15 minutes (for a quick walk around the site) and about one hour when children complete the activity booklet.

#### Are dogs allowed?

Yes, dogs are allowed on the site but must be kept on a leash.

#### Is the castle accessible with a stroller?

The paths leading to the castle are made of dirt, gravel or cobblestones and are difficult to access with a stroller unless it is an all-terrain model. A baby carrier is often more practical.

#### Can I walk everywhere in the castle?

Visitors are asked to stay on the paths and walkways. Please do not climb on the walls to avoid damaging the masonry or risking injury, even if it may be tempting for children 😊

#### Is the castle closed in winter?

From November to the end of March there is no permanent tourist reception. However, our team works all year round. Feel free to contact us if you would like to visit during the low season.

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### ACTIVITIES AND EVENTS

**Can I book an activity for a group?**

Yes. Guided tours, school visits, birthday activities, escape games... All our offers are detailed on our website under "Prices and packages".

**Can I book an activity outside the reception opening hours?**

Yes. Many activities are available by reservation, especially on weekends.

**Who can use the climbing routes?**

Outside the "Climbing at the Castle" event (April), the climbing routes are reserved for members of the Alpine Club who are up to date with their membership. The routes are accessible all year except during the Fête des Fous festival.

**Where do the rail bikes (draisines) start?**

The rail bikes start from Rue du Centre in Moha, 250 metres from the castle reception, near the bridge over the Mehaigne.

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**FOOD AND DRINK****Is it possible to have a picnic at the castle?**

Picnic tables are available in front of the reception area for visitors. Drinks can be purchased at our bar during the tourist season.

**Where can I refill my water bottle during my walk?**

Hikers and cyclists can refill their water bottles at the reception desk. Toilets are also accessible during opening hours.

**Is it possible to eat at the castle?**

We offer small snacks but no full restaurant service. However, we provide a list of restaurants and snack bars in the area.